



PATIENT INFORMATION

Our price list

Private treatments and important information about your appointment.

Physiotherapy treatments

Private

60,00 €

Up to 30 minutes

Osteopathic treatments

Private

130,00 €

Up to 1 hour

Foot reflexology

Private

120,00 €

Up to 1 hour

Please bring a large bath towel to your treatment.

Physiotherapy & CNS reimbursement

In Luxembourg, physiotherapy requires a medical referral: the patient must first consult a doctor and obtain a prescription (ordonnance), which must then be approved by the CNS in order to receive partial reimbursement. Once the prescription has been approved, the CNS covers 70% of the treatment costs, while the patient pays the remaining 30%. Patients usually pay their share after completing the prescribed course of treatment (usually 8 sessions). We claim the 70% reimbursement directly from the CNS under the third-party payment system (tiers payant).

Cancellation policy – missed appointment fee

We understand that unforeseen circumstances may sometimes prevent you from attending your scheduled appointment. If you are unable to attend, please cancel as early as possible so that we can offer the appointment to another patient. Cancellations are free of charge up to 24 working hours before the appointment starts. For cancellations at shorter notice, we reserve the right to charge a missed appointment fee equal to the cost of the treatment. This cancellation policy applies regardless of the reason for cancellation.

Appointments cancelled by us

If an appointment cannot take place due to the therapist being ill or other circumstances beyond the practice's control (force majeure), we will notify you of the cancellation as soon as possible. The appointment will then be rescheduled as soon as possible.